Know Before you Go

Ticketing
- Event Tickets may be purchased at the door.
- Event Tickets may be purchased online at TicketsWest.com
- Please ensure you have your digital ticket downloaded to your Apple Wallet or Google Pay app prior to arrival – Do NOT PRINT THE TICKETS. This will ensure a timely entrance.
- If you use an Android device, verify NFC (near-field communication) is enabled on your phone. NFC is automatically on for Apple devices.
- Once at the venue:
  1. Open Google Pay or Apple Wallet and select your ticket
  2. At the scanner, hold your phone close to the NFC symbol
  3. If you purchased multiple tickets, swipe left or right to view each ticket and repeat the process – be sure to have members of your party proceed through the turnstile after scanning each ticket.

Cashless Concessions
- Purchases are now cashless and will be processed using a contactless point of sale system. Mobile ordering will be available for Bone Street, so look for QR codes along the concourse. Plexi-glass guards have been installed at all counters and individual containers will be used for the safety of our guests and employees.

Masks Required
- Effective August 23, 2021, face coverings are required for all guests and employees regardless of vaccination status per state order.
- Children younger than 5 years old are exempt, but it is strongly recommended that children ages 2-4 wear a face covering.

Clear Bags Only
- Guests may carry one clear plastic or vinyl bag no larger than 14” x 14” x 6”. One gallon clear plastic Zip-top bags or small clutch bags no larger than 4.5” x 6.5” are also permitted
• Backpacks and purses larger than 4.5” x 6.5” are not permitted. Exceptions will be made for medically necessary items or single compartment diaper bags (child must be present).

FANS: WIAA TOURNAMENT POLICIES
• The Spokane Arena and WIAA have sole rights to the sale of clothing, food items, etc. in the Arena. Fan and booster groups who may be selling items for a school must do it outside the Arena.
• NOT ALLOWED IN THE ARENA: Balloons, silly string and artificial noisemakers of any sort are not allowed in the Arena. Zip ties are to be used to attach banner and signs. Tape of any kind is not allowed.
• Face Painting may be allowed depending upon local school district policies.
• ONLY cheerleaders may use megaphones.
• #1 foam fingers with no lettering other than name of school or mascot, hand held pom-poms and small towels with team name/logos are allowed.
• Official school banners and hand held signs that are positive, directed only toward the schools team and do not block the view of the spectators are allowed. Run through signs are not permitted.
• Cheerleaders, participants, coaches or fans MAY NOT THROW ITEMS INTO THE CROWD.
• PARAPHERNALIA: Fans may be allowed to wear paraphernalia during the WIAA State Tournament games ONLY IF WORN OR CARRIED IN THE HAND OF THE SPECTATOR into the Arena. Boxes/cases, or large quantities of paraphernalia carried in any manner, will not be allowed into the Arena. Students will be responsible for properly disposing of such paraphernalia at the end of each contest. If additional personnel are required to clean up any mess resulting from the paraphernalia, the school may be billed for the cleanup.
JUST PLAY FAIR! All participants as well as spectators are expected to demonstrate sportsmanship and respect toward opponents and tournament officials at all times. Sportsmanship medals may be awarded
after each game. Spectators who demonstrate inappropriate conduct or actions may be removed from the facility.

EXAMPLES OF INAPPROPRIATE BEHAVIOR THAT WILL NOT BE ALLOWED:

• TURNING BACKS AS OPPONENTS ARE INTRODUCED.

• HOLDING NEWSPAPERS IN FRONT OF YOUR FACE OR BODY WHILE OPPONENTS ARE BEING INTRODUCED.

• JEERING AT CHEERLEADERS DURING OPPOSING TEAM INTRODUCTIONS

• DISRESPECTING PLAYERS BY NAME

• NEGATIVE CHEERS OR CHANTS

• THROWING THINGS ON THE FLOOR